

To all our guests

Céad Míle Fáilte romhaibh go léir go dtí Óstán Redcastle. Tá áthas domhain orainn go bhfuil sibh ag fanacht linn agus tá súil againn go mbainfidh sibh an –táitneamh as an am a chaitheann sibh anseo.

A very warm welcome to the Redcastle Oceanfront, Golf & Spa Hotel. We are delighted to have you with us, and wish you a most enjoyable stay.

The Hotel and staff welcome you to the Inishowen Peninsula and Donegal and we hope that your stay with us will prove to be enjoyable and successful in every way. If there is anything we can do to make your stay more comfortable please do not hesitate to contact any member of the team who will be more than happy to assist.

Whether your stay is for business or pleasure the hotel boasts a range of facilities to make your stay more enjoyable. The magnificent views over the Foyle and the sunsets and sunrises over the water and distant mountains make the Redcastle Hotel an ideal retreat for all those seeking a unique and memorable experience.

Relax in our magnificent Spa and let them take away the stress and strains of everyday living, if only for a while! Invigorate in the Pool, get fit in the gym or simply unwind in the relaxation room whatever you need the Spa certainly has an option to suit. Simply call them on 809 for assistance.

The Award Winning Edge Restaurant on a magical waterfront location overlooking Lough Foyle is proud to have recently achieved two AA Rosettes for culinary excellence. It has been awarded Best Hotel Restaurant 2018 by YesChef, offering a range of dishes prepared by our chefs using the very best of Irish and local ingredients.

Our fish, caught locally in Greencastle, is the best in the world and needs little introduction to seafood lovers! The Captain's Bar offers a range of light snacks and main meals for those wishing to relax with family or friends with a glass of wine or perhaps even a Gin or Whiskey from The Captains Bar. For reservations in The Edge Restaurant simply dial 804.

Donegal has much to see and do including the beautiful Wild Atlantic Way and please do not hesitate to ask at reception for some suggestions while staying at the Redcastle Oceanfront, Golf & Spa Hotel and they will be delighted to offer some advice.

In the meantime relax and enjoy your stay with us and we certainly look forward to welcoming you back again in the future. Remember to look on www.redcastle.com for the latest and best offers.

Warm regards,

Owen McGee

Owen McGee
General Manager



A bit of History...

Cathal O Doherty was the original owner of the Redcastle Estate but died in the battle of Kinsale in 1601.

During the Plantation of Ulster in 1607, Chichester took over the land and rented it to a landlord named Kerry who, in turn, sold part of the land (near today's hotel site) to a Collins family from Pennsylvania.

They renamed it Pennsylvania Farm and today the river that runs adjacent to the hotel is known as the Pennsylvania River. Collins sold it to a local man from Muff called Thomas Doherty in 1862. His Granddaughter, Elizabeth Moore, married Captain Ernest Cocherane, a British Naval Captain. They lived on the Redcastle Estate and had 9 children. The captain died in 1913 and was buried near Redcastle.

Elizabeth and Ernest's second youngest child, Horace, went to Canada and made his living as a fisherman. During a visit with his family in Redcastle, Horace died suddenly and was buried with his father. Horace's son Richard Cocherane eventually took over the Redcastle Estate and started the Hotel business. It changed hands a number of times until 1986 when it was bought by property developer Pat Doherty.

Welcome to Redcastle

Oceanfront Golf & Spa Hotel...

A large, light blue decorative wave graphic that starts wide on the left and tapers to a point on the right, positioned at the bottom of the page.

Fantastic Facilities

As one of Ireland's most captivating Luxury spa resorts, the Redcastle Hotel offers guests the perfect location for relaxing breaks and leisure getaways. Set alongside its own 9 hole parkland golf course on a magical waterfront location overlooking Lough Foyle, the Redcastle Hotel is the ideal base for exploring the numerous attractions of Donegal's spectacular Inishowen Peninsula.

Our Spa is a holistic Spa experience unique to the Redcastle Hotel and you can choose from an extensive range of Spa treatments provided by a team of trained Spa professionals. For more information or to book treatments contact extension 809 and speak to one of our Spa team members, who will advise on available treatments and their great benefits.

Useful Phone Numbers

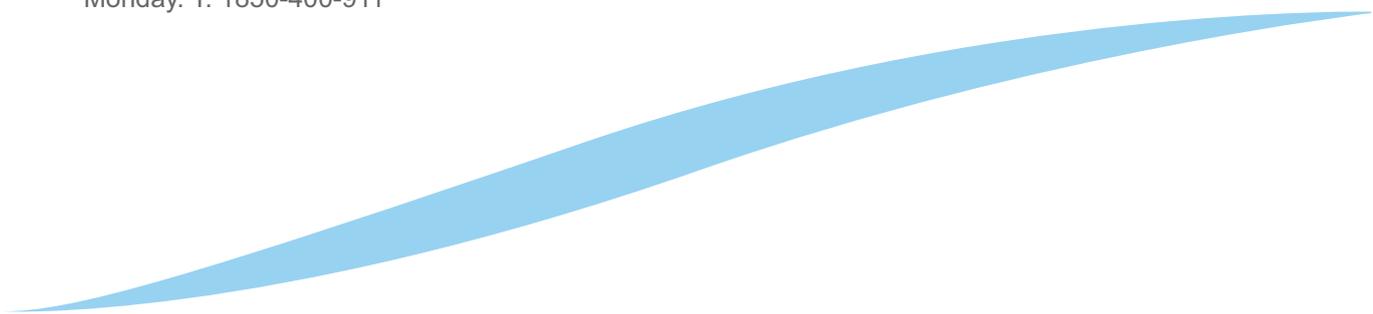
0	Reception
804	Edge Restaurant
803	Captains Bar & Grill
809	Spa / Leisure Centre
Local Calls	Dial 9 + Number
National Calls	Dial 9 + Area Code + Number
International Calls	Dial 9 + Country Code + Area Code + Number
Directory Enquiries	Dial 9 + 1198 – International / Ireland Dial 9 + 11811

• Doctor, First Aid and Chemists:

In the Event of a medical emergency, please contact Reception immediately on ext. 0.

• Doctor, First Aid and Chemists:

Details of local chemists are also available at Reception. "NowDoc" emergency call out service is available at a charge from 6pm-9am Monday to Friday and Saturday Noon to 9am Monday. T: 1850-400-911



Additional Information (A to Z)

- **Additional Linen, Towels and Toiletries:**

You do not need to bring towels from your room to the pool, as towels are provided at the spa reception for your convenience. To request additional supplies please contact Reception by dialling 0.

- **Adapters:**

The voltage in the bedrooms is 220/240 volts AC. Adapters converting 2 pin to 3 pin plugs are available by dialling 0. Adapters are also available to convert standard modem plugs to British Telecom sockets. A refundable deposit is charged.

- **Baby-sitting:**

Should you require the services of a babysitter please contact Reception, who will then do their best to meet your needs.

- **Computer Access and Secretarial Services:**

Advice as to what is available can be obtained by contacting Reception. Our Fax Number is 074-9385444 and if you wish to have your e-mails forwarded to the hotel, please direct them to info@redcastlehotel.com

- **Concierge/Porter:**

Please contact ext. 0 if you require assistance with luggage or if you would like detail on activities and attractions in the area.

- **Check out:**

We request that all guests check out before 11 am. Should you need to make alternative arrangements, please contact ext. 0 at your earliest convenience. Charges may apply.

- **Credit cards:**

We accept all major credit cards.

- **Church Services:**

Mass times – Please contact reception on Ext. 0.

- **DVD Players:**

We have a small selection of DVD'S available at Reception, a deposit of €50.00 will be charged to your account which is fully refundable upon the return of the DVD player & DVD`s.

- **Dress:**

We request that smart casual dress be worn in the dining rooms. No shorts.

- **Breakfast:**

Served in the Edge Restaurant from
Monday to Sunday
7.30am – 10.30am
Saturday, Sunday & Bank Holidays
7.30am – 10.30am

- **Dinner:**

Served in the Edge restaurant
Daily each day including Bank
Holidays 6.00pm – 9.00pm

- **The Captain's Bar & Grill**

Monday – Sunday
12:30pm – 9:30pm

- **Sunday Carvery Lunch**

12:30pm – 3:00pm

- **Drinking water and ice:**

Water and ice can be requested from the Captain's Bar on Ext. 803 or room service on Ext. 804.

- **Dry Cleaning:**

For dry cleaning requirements please contact Reception on ext. 0

- **Energy Conservation**

In order to assist with conservation of water and to reduce detergents in our waste water system, Towels & linen will be replaced only if left in the bath.

There is an automatic power control switch in the slot mounted next to your light switch at the entrance of your bedroom. Please place your key card in the slot whenever you enter your bedroom to activate the power supply. When leaving the room, remove the card and the power supply will automatically switch off.

NB: Please be aware that removal of the card will result in immediate power disconnection to the entire room.

- **Emergency:**

In the event of an emergency, a Manager can be contacted by dialling 0.

- **Express Check Out**

Please contact Reception to arrange.

- **Fire Safety**

Please refer to the emergency procedures on the back of your door and familiarise yourself with the nearest exit routes.

- **On Hearing the fire Alarm:**

Leave the building immediately by the nearest possible exit, closing your bedroom door behind you. DO NOT stop to collect any personal belongings. Proceed to the assembly area in the car parking area immediately and do not re-enter the building until advised to do so by staff.

- **Flowers:**

If you need to send flowers/gifts please contact reception who will be happy to make the necessary arrangements.

- **Foreign Currency and Postage:**

Postage facilities are available at reception. We only accept Euro & Sterling & we do not accept cheques.

- **Golf**

This can be arranged through Reception. We require all guests wishing to play Golf to follow correct Golf etiquette at all times. In particular correct clothing must be worn and each person playing must have clubs.

- **Gym and Pool:**

Fully equipped gym with a variety of work-out programmes carefully selected by a qualified fitness team to compliment your capabilities and goals. After your work out relax in the pool. The Thalasso pool is on the ground floor and can be contacted on Ext. 809.

- **Opening hours**

Monday – Friday

7am – 9.00pm (last swim 8.00pm)

Saturday, Sunday and Bank Holidays

8am – 8.00pm (last swim 7.00pm)

Kids Times For the pool (Please note there may be seasonal changes for kids times) 10am–12.30pm & 4pm–7pm

- **Gratuities / Tipping**

We do not levy a service charge. Tips/ gratuities entirely at your own discretion.

- **Hairdryers:**

Provided in all the bedrooms. Situated either in the wardrobe or dressing table.

- **Heating Controls:**

Guests may control the temperature of their rooms by adjusting the valve on the side of the radiator.

Local Information and Outdoor activities...

• Messages

Reception will notify you of any messages received.

• Newspapers

To order your daily newspaper, please contact Reception.

• Room Service:

We are happy to offer you room service 24 hours a day. Please find the menu in the folder. A tray charge applies for room service orders. Please see menu for details.

• Corkage

A corkage charge will apply for any drink brought into the hotel from outside.

• Wi Fi

The WIFI should automatically connect to your device.

• Safety Deposits

Should you wish to keep valuables in our secure Reception safe, please contact the Manager on Duty on Ext. 0. Unfortunately we cannot accept responsibility for any items of value that are not stored within the safe.

• Shoe cleaning:

Should you require a shoe polishing service, we would be pleased to oblige. Please contact Reception in this regard.

• Tea / Coffee Facilities

Tea and Coffee facilities are available in your room. Additional supplies are available on request through Reception on ext. 0.

• Telephone

Dial 9 to access an outside line. See further dialling details on the front page of this Information Folder.

• Umbrellas

Should you wish to venture outdoors in rainy weather, please contact Reception for Umbrellas on loan.

• Wake Up call:

To book a wake up call, please contact reception on Ext. 0.

• Golf:

Greencastle Golf Club
074 93 81013

Ballyliffin Golf Club
074 93 76119

City of Derry Golf Club
048 71346369

• Walking and Cycling:

Tourism
074 93 74933

• Fishing / Angling:

Lough Swilly sea Angling
074 91 58131

Inishowen Boating
074 93 70605

• Water Sports:

Inish Adventures
0749385903

Lough Swilly Marina
074 93 60008

• Horse Riding:

Lenamore Stables
074 93 84022

• Theatres:

An Griannan Theatre Letterkenny
074 91 20777

The Millennium Theatre Derry
048 71 264455

• Shopping:

There are a host of Arts and Crafts shops dotted around the local area. The award winning Foyleside Shopping Centre is twenty minutes drive and has nearly fifty shops including all your favourite high street names.

• Wildlife Park

Wild Ireland
info@wildireland.org

Greencastle Maritime Museum and Planetarium: T: 0749381363

The Museum is located in the old Coastguard Station at Greencastle Harbour. Its exhibits include boats from 6ft. to 50ft, the Armada room, and items of Memorabilia and photographs. There is also a new Planetarium, with explorations of the universe and a spectacular star show.

**Doagh Visitor Centre
T: 074 9378078**

A Famine village and typical dwellings depicting that time in Ireland, i.e. sod or turf houses are displayed and story telling about times gone by are part of this popular tourist attraction. Tea room available.

**Dunree Military Fort Museum
T: 074 9361817**

The Museum houses a fantastic display of military memorabilia and artefacts as well as an array of large guns from the 20th century. There is a state of the art audio visual and interactive display area. Tea room available.

Malin Head

Ireland's most northerly point is marked by a signal tower which dates back to the early 19th century. On a clear day you can see Tory Island, Bloody Foreland, Dunaff Head and Scotland's Paps of Jura and the island of Islay.

**Glenveagh National Park and Castle:
T: 076 100 2537**

The parkland has 14,000 hectares of lakes, glens and woods and includes two of the largest mountains in Donegal, Errigal and Slieve Snacht. It is one of the finest gardens in Ireland and is spectacular when the "Rhododendron Ponticum" is in bloom in early Summer. It is home to one of the largest red deer in Europe and the Golden Eagle was reintroduced to the park in 2000, after becoming extinct 100 years ago due to over hunting. The castle built in 1870 has a four storey keep. Tea room available.

**Derry City walls:
T: 048 71 267284**

As the only remaining walled city in Ireland, Derry is steeped in history and culture. The famous walls dating back to the early part of the seventeenth century have withstood several sieges with the most famous lasting one hundred and five days. The walls encircle the old city and tours are available daily.

**Tower Museum:
T: 048 71 372411**

The Tower Museum explains the history of Derry from its geological formation up to the present day, covering subjects as diverse as early Monasticism, Plantation, the Siege of Derry and up to the recent "Troubles".

**Bushmills Distillery
T: 048 2073 3218**

Dating back to 1608, this is one of the Worlds oldest distilleries. Visit the beautiful building and experience the craft and skill of making Irish Single Malt Whiskey. Learn about the secret of special water from St. Columb's Rill, the malted Irish barley, triple distillation in copper stills and ageing for long years in oak casks. No visit is complete without a complimentary glass of the "Water of Life".

**The Giants Causeway:
T: 086 316 9788**

This magnificent site is renowned for its polygonal columns of layered basalt a result of a volcanic eruption sixty million years ago. It is the focal point of a designated area of Outstanding Natural Beauty and has attracted millions of visitors from all over the world.

Contact Information

Transport: Airports, Ports, Rail & Coach

- Shannon Airport:
061-712000

- Donegal Airport:
074-9548284

- Galway Airport:
090-9631836

- Knock International Airport:
094-9368100

- Sligo North-West Airport:
071-9168280

- Aer Lingus:
01 8868 202

- Bus Eireann:
074-9121309

- Dublin Port Company:
01-887600

- Galway Harbour:
091-562329

- Irish Ferries:
0818 300 400

- P&O Irish Sea:
01-4073434

- Brittany Ferries:
021-4277801

- Stena Line:
01-907 5555

- City of Derry Airport:
048-71810784

- Belfast International Airport:
0044 28 9448 4848

- Belfast City Airport:
0044 28 9093 9093

- Stena Line (Belfast):
0044 844 770 7070

- N.I Railways/Ulster bus:
0044 28 9066 6630

